



FEED LONDON^{ORG}

Fighting Poverty. Feeding Children

Satisfaction review questions

The following questionnaire aims to gauge the effectiveness of the recent Feed London project and help us understand the issues and problems you and your family face during the school holidays.

Please note that participation in this questionnaire will not influence future support. All answers are confidential and the information will be used to improve future projects.

How to answer the questions

The answers to survey questions are either Yes / No (Y/N) or scored 1 to 5, where:

- 1 is definitely un-acceptable (not happy at all; not satisfied) – shown with an unhappy face.
- 3 is acceptable, likely to correspond to an answer of “OK”.
- 5 is definitely acceptable to the family answering the questions (very happy and very satisfied) – shown by a happy face.

Name:	Date:
Borough:	






Satisfaction questionnaire	
1: Have you been informed about what Feed London is doing in your community?	Y/N
2: Have you seen any advertising for Feed London?	Y/N
3: Over the past year what other services have you and your family received or used? Food banks Charitable support Community support Financial support from loan companies Financial support from friends and family Other:	
5: How do you feel about receiving charitable support?	

5: Please indicate your responses on the scale:

5:1 How do you feel about recreational opportunities for your children in your borough (1 = none and 5 = Lots) ?

_____→






1 2 3 4 5

5:2 How satisfied are you with the assistance received from the Feed London?

_____→






1 2 3 4 5

5:3 How well did Feed London address your most pressing needs during the holidays?

_____→






1 2 3 4 5

5:4 Do you think Feed London is reaching those people who are most in need in the community?

_____→






1 2 3 4 5

5:5 How satisfied were you with the quality of food in the Feed London boxes?

_____→






1 2 3 4 5

5:6 How satisfied were you with the range of food in the Feed London box?

_____→

1 2 3 4 5

6: What improvements would you suggest to make a Feed London box more useful to you and your family during the school holidays?

7: What do you consider will be the most pressing issues/problems facing your family over the year?

8: What reaction did your children have to the Feed London food box?

9: Do your children take part in games at school?

10: Is there anything else you would like to share with Feed London?

Thank you for your time and for sharing your views.